

## Racewell HD3 - HD6 Sheep Handlers



## **Trouble Shooter**



## SHEEP HANDLER TROUBLE SHOOTING GUIDE

- Please check this trouble shooting guide before ringing service, often something guite simple will be the problem.
- A service charge will be made for call outs if the fault is not covered by your warranty.
- When testing the unit without sheep ensure at least one green an one black eye are covered, covering either of the green eyes on their own will only close the auto gate.
- Ensure the black potentiometer dial is not turned right down (anticlockwise) when testing.
- For your safety, and that of others, never leave the unit operational when not attended.

SYMPTOM No power at unit and it won't go	
Possible causes	Possible solutions
12v adaptor not getting power	Check the12v adaptor "jug" cord is firmly connected
Faulty extension cords to 12V adaptor	Check all extension cords
Faultly 12v Adaptor	Check for external damage to the adaptor and using a multimeter check the adaptor output is at least 11 volts
Faulty On/Off switch	Check the On/Off switch and wiring to it
Wire loose/off in autobox	Check wiring generally for breaks or chew marks
No air to unit	Check the air lines and compressor

SYMPTOM Sheep unit doing unusual things	
Possible causes	Possible solutions
Fluctuating power supply Faulty Catch/Release switch Faulty compressor	Check power and compressor and for stable weight Check air lines and wiring Check compressor is operating correctly

SYMPTOM Auto gate flapping	
Possible causes	Possible solutions
Magic eye/s obscured by dust or wool	Check the green magic eyes for dust on the lenses Also check they have no loose wool in front of them

SYMPTOM Sheep are not being caught	
Possible causes	Possible solutions
Eye not covered or in the wrong position	Ensure the green eye is covered Check the magic eye postions

<b>SYMPTOM</b> Older drafter working slowly or slamming (older units only with 3x Ø6mm pipes to drafter rams)	
Possible causes	Possible solutions
Faulty flow control	Flow control may need replacement
Ram pressure set incorrectly	Adjust pressure on service rams



SYMPTOMDrafting the wrong way for preset weights or Drafting gates hit and stick together when on auto		
Possible cau	ses	Possible solutions
		Ensure the manual draft switch is in the central position

SYMPTOM Everything works apart from the drafter	
Possible causes	Possible solutions
Indicator not talking to drafter	Check coms cable between indicator and autobox for damage Ensure autodrafting option on your indicator is active

SYMPTOM Parts of the unit are working slowly	
Possible causes	Possible solutions
Constricted, broken or punctured air lines	Check the airlines Ensure no part of the unit is resting upon the airlines

SYMPTOM Crush wall is not operating quickly enough	
Possible causes	Possible solutions
Low air pressure	Check the compressor

SYMPTOM Tilt going back or creeping over	
Possible causes	Possible solutions
Faulty switch	Repair or replace the switch
Faulty solenoid	Replace solenoid
Air leak	Check joints and lines and remedy as required

SYMPTOM Unit is not catching properly	
Possible causes	Possible solutions
Low air pressure	Check compressor output is above 100psi at all times
Eye not working	Check magic eye and cables for damage
Dirty magic eye	Remove wool and/or dust from the magic eye lenses
Incorrect eye positions	Adjust positions so 1x green and 1x black eye get covered

SYMPTOM Unit slowly releases after sheep are clamped	
Possible causes	Possible solutions
Air may be leaking from the dump valve	Check for air leaks beneath the squeeze ram and on the black airline under the unit
Catch solenoid may be faulty	Check solenoid
Damage to cylinder piston	Check piston

SYMPTOM Wall pressure is high all the time	
Possible causes	Possible solutions
Faulty potentiometer	Check and adjust or replace as required



SYMPTOM The unit is not holding the sheep	
Possible causes	Possible solutions
The unit is designed to operate at 90-130psi	Check the ram adjustment on the moving walls allows the ram to apply pressure to the wall Check the increase/decrease knob on the dashboard is
	turned up enough
	Ensure any regulator on the compressor is set to maximum pressure or removed

SYMPTOM Sheep slipping when wall is closed	
Possible causes	Possible solutions
Potentiometer (increase/decrease knob) Wall position	Adjust upwards to increase pressure Ensure position is correct for animal size, when a sheep is held the top flat of the crush wall should be about vertical
Air leak	Check for air leaks to ram and replace hosing

SYMPTOM Sheep are getting too far through the unit	
Possible causes	Possible solutions
Wall not adjusted for animal size	Adjust the wall
Eye lengths are too short	Adjust eye length - minimum is 100mm
Potentiometer (increase/decrease knob)	Adjust upwards to increase pressure
Compressor	Check pressure is 100psi cut in and 120-130psi cut out
Air leak	Check if crush cylinder needs lubricating

SYMPTOM Machine is closing without any sheep	
Possible causes	Possible solutions
Dirty eyes Eye length is too long	Clean eyes and ensure they are free from dust, wool etc. Adjust length in holder

SYMPTOM Reduction in air pressure	
Possible causes	Possible solutions
Water trap filters	should be checked visually every 3 months and replaced as required

SYMPTOM Remote control is not working properly or at all	
Possible causes	Possible solutions
Flat remote control battery	Check and replace as required
Remote is not programmed to your unit	Program remote to your unit by turning on the unit then:
	For a 4 button remote press down buttons 1 and 2 for 10 seconds.
	For a 2 button remote hold down both buttons for 10 seconds.



SYMPTOM Eyes are not working	
Possible causes	Possible solutions
Faulty eye switch Dirty or broken eye	Replace Clean and re-check, replace if required
Eye cables broken or frayed	Replace cable from autobox to eyes

SYMPTOM The indicator displays	
Possible causes Possible solutions	
There is a problem with the loadbars	Contact the manufacturer

SYMPTOM Indicator readout is fluctuating or not zeroing	
Possible causes	Possible solutions
Plugs not completely connected Plugs are damp Battery is not adequately charged Unit is damp Electrical interference	Check the plug that goes over the loadbar collar is not preventing the pins from engaging properly Check loadbar cables are firmly in place, don't over tighten Check for moisture - clean with methylated spirits Ensure dust caps are screwed together Check battery charge state Check indicator to unit cord Electrical interference from a short on a electric fence can affect your indicator Battery and unit charges must be kept dry

SYMPTOM Not automatically drafting or releasing	
Possible causes	Possible solutions
Comms cable fault Incorrect indicator settings	Communication cable from indicator to unit is damaged or has dirty terminals - clean terminals with CRC Communications cable is in the wrong port (Tru-Test) Check your indicator settings are correct

SYMPTOM Tru-Test indicator displays "Wait for Trigger"	
Possible causes	Possible solutions
Dirty eyes	Clean eyes
Faulty "Y" or Comms cable	Check the "Y" and Communications cables and the cables pins for damage, replace if required

SYMPTOM Indicator not zeroing	
Possible causes	Possible solutions
Tension in loadbars	Refer to the scale manual Loosen 4 top bolts on loadbars, if they settle theymay require a washer in 1 corner Loadbars may require servicing



Notes	



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"Thank you for your purchase, enjoy your new Racewell Sheep Handling System" from the Te Pari team.